

**Job Description**

**Van Driver**

Location Training Department, Hornbeam Park, Harrogate

Salary £8.22 per hr

Hours per Week 8

Annual Leave 28 days plus statutory bank holidays (pro rata for part time staff)

Reports to Warehouse Co-ordinator

DBS Check Enhanced with List Checks

**Key Areas of Responsibility**

* To drive the charities van, mainly collecting donated stock and delivering sold goods

**Line Manages**

* No staff management

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| **Service Specific Roles** |
| **Role** | **Outcomes** | **Measures** |
| Undertakes delivery and collection tasks as scheduled by the Warehouse Coordinator | The warehouse maintains good stock levels with regular turnover.Customers receive a good service. | Stock levelsIncome generatedPhysical amount of stock heldCustomer feedback |
| Ensures that only saleable items are accepted, sensitively declining goods where necessary | Only saleable, safe items are brought into the warehouse.Reduces the number of items going to landfill | Number of items needing to be disposed ofCustomer feedback |
| Assists staff with tasks within the warehouse where needed | The warehouse is able to function well at all times | Income generatedLearner feedbackStaff feedback |
| Works with learners on the van, ensuring they are following correct procedures and instruction | Learners gain work experience  | Learner feedbackTutor feedback |
| Ensures Gift Aid information is obtained from customers as appropriate  | The charity receives optimum income from donated goods | Gift aid returns |
| Attends staff meetings, supervision and training as required | Post holder has the training, support and communication required to effectively perform their role  | Training recordsSupervision recordsStaff meeting minutes |
| Promotes a positive image of disability, and the organisation | Gains increased support for our work | Number of new referrals |
| Maintains personal responsibility for following our policy and procedures as well as health and safety regulations | A safe and healthy working environment | Supervision records |

Your attention is drawn to the fact that in some cases particular duties and responsibilities are difficult to define in detail and may vary from time to time without changing the general character of the duties and level of responsibilities entailed. In addition it is a requirement of all employees that they accept elements of flexibility in duties and responsibilities and when necessary interchange within the organisation which will meet the changing needs and demands of the service. Such a requirement will enable the particular expertise of the postholder to be developed and maximised to the mutual benefit of both employer and employee.



We expect all of our employees to:

* Agree with our vision for a society that embraces the same opportunities and life choices for disabled and non-disabled people alike.
* Be positive about working for Disability Action Yorkshire
* Work well with others

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| **Person Specification – Warehouse Assistant** |
| **Skills/competence requirements** | **Essential/desirable** |
| Communication and good interpersonal skills | Essential |
| Basic standard of numeracy and literacy | Essential |
| Basic IT skills | Desirable |
| Able to work as part of a team and on own initiative | Essential |
| **Experience** | **Essential/desirable** |
| Experience of driving a van | Essential |
| Experience of dealing with the public | Essential |
| Experience of working with disabled people | Desirable |
| **Knowledge**  | **Essential/desirable** |
| Knowledge of safe and effective manual handling | Essential |
| Understanding of the issues affecting disabled people | Desirable  |
| **Other** | **Essential/desirable** |
| Full UK driving licence | Essential  |
| Willingness to undertake training and development activity | Essential |

  We w ill always shortlist disabled candidates who meet the minimum essential criteria