

Home Care

Creating Opportunities.

Disability Action Yorkshire know that home is the place most people want to be and we fully believe that it is everyone's right to live in their own home. Our services help you to maintain your independence giving you choice and control over your life.



What We Do

We like to think that we can help with most of the things that people need some assistance with. If you are interested in what we can do we will come and have a chat and find out just what it is you need. We will then do our very best to provide it.

Here are a few of the services we can offer:

Personal Care

We deliver discreet and sensitive assistance with things like getting up, bathing, dressing, going to bed, medication and other aspects of personal care.

Meals & Drinks

We can give as much help as you need with preparing and eating meals and drinks. That could be simply giving you support to do it or doing the cooking and washing up for you.

Personal Assistant

We can provide a personal assistant service to include personal care, driving, support at work or college, help with banking and paying bills and any other service you need to live your life,

Hospital Discharge

We can make sure that your home is ready for you when you come out of hospital and provide the support you need whilst recovering from an illness or operation.

Domestic

We can help with all domestic tasks such as washing, cleaning, bed making and shopping.

Holiday Companions

If you are looking for companionship or support during a holiday we can provide someone to accompany you and make sure that your personal needs are met.

Respite Care

When a carer needs a break we can provide a respite service in your own home. Anything from an hour to a week is possible.

Companionship and Escorts

If you just need someone to call in for a chat and a cuppa or to make sure that you are okay – we are happy to oblige. We can also provide support for visits to the doctor, dentist, hospital or other appointments.

Who We Help

We provide services for adults from the age of 18. If you are looking for a service for yourself or a relative please contact us to find out more. If we can help you we will.

We currently provide services in:

Thirsk
Northallerton
Bedale
Richmond
Easingwold
Harrogate
Ripon

We are expanding the areas in which we operate so please give us a ring if you don't see your area listed above – we may be able to help you.



If you think you need something that isn't shown above
just ask us, we'll do our best to help.

Who We Are

All of our staff, from the manager to the support staff, are fully trained and experienced in the delivery of care and support in people's own homes.

We will match the staff to the service users they are delivering a service to and if that doesn't work out we allocate someone else. We try to make sure that it is always the same people that come to your home, if we have to send someone different, for example due to holidays, we introduce you to the new member of staff first. There are occasionally times when we have no choice but to send someone different, for example if someone is sick, but it is always a member of our own staff – we never use agencies.



I'm interested, what do I do now?

First of all – call us, we will give you some initial advice and guidance over the phone and then arrange to come and see you.

We will make an appointment to see you in your home or wherever you choose at a time to suit you.

Once we know what support you need we will look at the options and work with you to design a personalised package based on your needs and the outcomes you want.

We will stay in regular contact with you to check that you are happy with the service we are providing and to talk about changes you might wish to make.

Our Home Care service is registered with the Care Quality Commission



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Disability Action Yorkshire is a registered charity (No: 1044373) and social enterprise